

U.S. CONTRACT TOWER ASSOCIATION

N E W S L E T T E R

FAA Federal Contract Tower Program

“The Government/Industry Partnership Dedicated to Air Traffic Safety”

Volume 12, Number 1

July 2008

DOT/FAA FISCAL YEAR 2009 APPROPRIATIONS BILLS STALL

The Senate Appropriations Committee on July 10 approved the fiscal year 2009 Transportation, Housing and Urban Development Appropriations bill, which includes \$15.5 billion for FAA. This is \$862.6 million above the administration’s budget request and \$590.6 million more than the current funding level.

The spending bill includes \$3.515 billion for AIP in fiscal year 2009 — \$765 million more than the administration requested and the same amount that Congress approved for the program in fiscal year 2008.

A House Appropriations subcommittee earlier approved a transportation spending bill that also includes \$3.5 billion for AIP. However, appropriations bills have been stalled in the House over a contentious dispute between Democrats and Republicans. The dispute erupted in June when Republicans tried to amend one spending bill with another in an effort to offer an amendment calling for more offshore oil drilling. Further consideration of the appropriations bills have been put on hold until the dispute is resolved.

AAAE and USCTA supports funding of \$110 million in the FY ‘09 appropriations bill for the regular FAA Contract Tower Program, as well as an additional \$9 million to be used exclusively for the continuation of the contract tower cost-sharing program supported by Congress last year.

CONGRESS VOICES SUPPORT FOR FAA CONTRACT TOWER PROGRAM

Although Congress is not expected to approve an FAA reauthorization bill this year, both the House and Senate have voiced their support for a strong FAA Contract

Tower Program.

The FAA reauthorization bills now pending in Congress include several key contract tower provisions supported by AAAE and USCTA.

Provisions that are in both the House and Senate versions of the legislation would:

- Increase the authorization for FAA’s Contract Tower Cost-Sharing Program to \$8.5 million in fiscal year 2008, with \$500,000 annual increases in subsequent fiscal years;
- Provide FAA the flexibility to use fully funded contract tower program funds, if needed, for funding cost-share towers and vice versa;
- Increase the maximum federal participation in a contract tower construction project from \$1.5 million to \$2 million;
- Provide new contract tower cost-share airports a grace period of 18 months before the first cost-share payments are required, and
- Mandate uniform standards and requirements for safety assessments of FAA contract towers.

AIR TRAFFIC TOWER SIMULATORS SET TO IMPROVE TRAINING

FAA will deploy new air traffic tower simulators to 19 locations around the country to help train thousands of new air traffic controllers in an interactive operational environment that provides realistic scenarios.

The new simulators will be deployed over the next 18 months at the following towers: New York’s Kennedy International; Los Angeles; Oakland; Reagan Washington National; Dallas Fort-Worth; Atlanta; Denver; Philadelphia; Cincinnati; Cleveland; San Antonio; Memphis; Honolulu; Orlando; Charlotte; Minneapolis;

(continued on page 2)

Boston; and Newport News (Va.). FAA will install an additional six simulators at the FAA Academy in Oklahoma City.

“We’re making sure that the latest technology is part of the training regimen,” said Robert Sturgell, FAA’s acting administrator. “Controlling traffic is a demanding job, and experience tells us that real-life training scenarios make a critical difference. Deploying simulators to such key locations as JFK will help us maximize our training program.”

FAA has been using tower simulators for training in Chicago, Miami, Phoenix and Ontario, Canada, since 2006. In late July 2008, FAA awarded a contract to Adacel Systems of Orlando to provide another 24 simulators. Adacel developed FAA’s original four prototype systems.

The tower simulation system includes a large, graphic depiction of the airfield and the area around the airport and can be adjusted to depict different weather conditions and times of the day.

CONTRACT TOWER ASSOCIATION POLICY BOARD NAMED

The AAAE Board of Directors, at its June 7 meeting in New Orleans, approved the following board of directors for the U.S. Contract Tower Association (USCTA) for 2008-2009:

Walt Strong, A.A.E., Norman, Okla., **chair**; Tim Rogers, A.A.E., Salina, Kan.; Steve Stockam, Joplin, Mo.; Russ Chandler, Jacksonville, Fla.; Jerry O’Sullivan, A.A.E., Greenbrier, W. Va.; Richard Baird, Hailey, Idaho; Robert Bryant, A.A.E., Salisbury, Md.; Steve Harvey, Chennault, La.; Richard Lewis, Concord, N.C.; Tim Whitman, Denton, Texas; Christopher Rozansky, C.M., McKinney, Texas; Scott Driver, Tucson, Ariz.; Gary Johnson, C.M., Stillwater, Okla.; Keith Kaspari, C.M., Gwinn, Mich.; Tracy Williams, A.A.E., Millington, Tenn.; Doug Kimmel, Marion, Ill.; Bryan Rodgers, State College, Pa.; Charles Mangum, A.A.E., Marana, Ariz.; Rex Tippetts, A.A.E., Grand Junction, Colo.; Shane Cordes, Midwest ATC, ex-officio member; Steve Christmas, Serco Management Services, ex-officio member; Charles Dove, RVA, ex-officio member; Tim Abberton, AirServices Pacific, ex-officio member; Christopher Toale, Dynamic Science, ex-officio member; Brian Lally, CTBXaviation, ex-officio member; and Dave Byers, C.M., Quadrex, ex-officio member.

FAA, NATCA AGREE ON AIR TRAFFIC SAFETY ACTION PROGRAM

FAA and the National Air Traffic Controllers Association (NATCA) have signed an agreement to create an Air Traffic Safety Action Program (ATSAP), designed to foster a voluntary, cooperative, non-punitive environment for the open reporting of safety of flight concerns by employees of FAA.

Under the ATSAP, all parties will have access to valuable safety information that may not otherwise be obtainable. This information is to be analyzed in order to develop skill enhancement or system corrective action to help solve safety issues, FAA said.

FAA Acting Administrator Robert Sturgell said, “This system, which is in place throughout the industry, lets us know immediately when we have issues. We can dissect them together, find causes, spot trends, and implement solutions.”

The agreement is for 18 months and will begin at several targeted facilities. If the program is determined to be successful after a comprehensive review and evaluation, both sides intend for it to be a continuing program.

“We believe safety would be enhanced if there were a systematic approach for all employees responsible for the

U. S. C O N T R A C T T O W E R A S S O C I A T I O N

N E W S L E T T E R

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The U.S. Contract Tower Association newsletter is published by the American Association of Airport Executives, the largest professional organization for airport executives in the world.

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safety of the traveling public to promptly identify and correct potential safety hazards,” stated NATCA President Patrick Forrey. “For the people NATCA represents, the benefits are clear: this provides us with protection from discipline when our members identify errors, and other performance-related issues affecting system safety.”

LONGTIME FAA OFFICIAL DAN TAYLOR DIES FEB. 26

Dan Taylor, an FAA employee for 24 years, died Feb. 26 of cancer.

Mr. Taylor had served in FAA’s Office of Aviation Policy and Plans. He had primary responsibility for the Terminal Area Forecast and also served as vice president and chief steward of AFSCME Local 953.

He was a former president of the FAA Toastmasters Club, president of the FAA fitness Center, as well as an adjunct instructor of economics at Northern Virginia Community College.

“Dan will best be remembered for his positive outlook on life,” according to Gary A. O’Toole, deputy director, office of aviation policy and plans. “He was a friend to all who always had something nice to say. He always focused on the good in people. Dan’s wife told us that Dan loved the FAA and its people, and it showed in all of the things he did.”

FAA TO ENSURE PROPER REPORTING OF ERRORS

FAA has announced steps to strengthen the reporting system designed to classify airspace errors, in response to a report by DOT’s Inspector General (IG) that revealed the intentional misclassification of operational errors at the Dallas-Fort Worth Terminal Approach Control (TRACON).

In direct response to IG recommendations, FAA said it removed both the facility manager and assistant manager at the Dallas-Fort Worth TRACON from their positions pending a final determination on possible further personnel actions; additional personnel actions may be taken.

The Air Traffic Safety Oversight organization has implemented unannounced on-site audits at the TRACON, requiring monthly reports to FAA’s acting administrator. Additionally, FAA said it will accelerate deployment of the Traffic Analysis Review Program (TARP) — software that automatically detects losses of aircraft separation at terminal facilities — at the Dallas-Fort Worth

TRACON. The program will be implemented by the end of fiscal year 2008.

Specifically, the IG found that management at the Dallas-Fort Worth TRACON investigated operational errors and deviations, but routinely and intentionally misclassified them as pilot errors or non-events. The report was prompted by whistleblower allegations that management was covering up operational errors and deviations. It found that between November 2005 and July 2007, TRACON managers misclassified 62 air traffic events as pilot deviation or non-events when in fact there were 52 operational errors and 10 operational deviations.

FAA ON SCHEDULE IN AIR TRAFFIC CONTROLLER WORKFORCE PLAN

FAA said it is on schedule in its plan to hire and train nearly 17,000 air traffic controllers over the next decade.

FAA hired more than 1,800 controllers last year and expects to hire nearly 1,900 in fiscal year 2008.

“We’re on target, and our newly hired controllers are highly motivated,” said Acting Administrator Robert Sturgell. “Significant improvements in the way we recruit, hire and train people are helping us manage through this predicted transition period.”

Recent data show key improvements in training methods lowered the training time to become a fully certified controller from an average of three to five years to an average of two to three years, FAA said. The rigorous standards to become a Certified Professional Controller remain the same – the improved training means developmentals reach required proficiency goals sooner. All controllers must pass a series of increasingly complex and challenging stages in training before becoming fully certified.

The number of colleges and universities accredited to

Errors/Deviations At FAA Contract Towers Vs. FAA-Staffed VFR Towers

	2006	2007	2008 (thru April)	Total
FAA Contract Towers	22	29	11	62
FAA-staffed VFR Towers	44	29	4	77

Information provided by FAA

teach air traffic control as part of a college degree – called Collegiate Training Initiative (CTI) schools – increased by nine last year to a total of 23, according to the FAA.

16 AIRPORTS PARTICIPATE IN CONTRACT TOWER COST-SHARING

Sixteen facilities are participating in FAA's contract tower cost-sharing program as of July 1, 2008.

They are: Rogers Municipal-Carter Field (Ark.), Springdale Municipal (Ark.), Williamson County (Ill.), Delaware County (Ind.), Monroe County/Bloomington (Ind.), Garden City Regional Airport (Kan.), Jackson (Mich.), Jefferson City Memorial (Mo.), Joplin Regional (Mo.), Central Nebraska/Grand Island (Neb.), Lea County/Hobbs (N.M.), Ardmore Municipal (Okla.), WilliamSPORT/Lycoming County (Pa.), Fort Worth-Spinks (Texas), Grand Prairie (Texas), Walla Walla Regional (Was.).

For information on the contract tower cost-sharing program, contact your FAA regional representative (*list is on the back page of this newsletter*).

MIDWEST ATC NAMES 2007 OUTSTANDING PERFORMERS

Midwest ATC Service, Inc. named its annual outstanding air traffic control performers for 2007. The competition covered 84 air traffic control facilities throughout the United States, Canada and Guantanamo Bay, Cuba.

Outstanding Air Traffic Controllers of the Year:

Eric Mark, from the Topeka, Kan., Phillip Billard airport FAA contract tower; Pat Ottaway, from the Lunken tower in Cincinnati, Ohio; and Mark Roderick, at the Hartford, Conn., Brainard Airport contract tower.

Outstanding Air Traffic Control Towers: Hutchinson, Kan., contract tower; Anoka, Minn., contract tower; and Hartford, Conn., Brainard Airport contract tower.

Outstanding Managers for 2007: Eddie Wells, Hutchinson, Kan., contract tower; Dale Robling at the Decatur, Ill., contract tower and Jim Pate of the Trenton, N.J., contract tower.

These awards are presented each year by Midwest ATC Service, Inc.

2008 WILLIE F. CARD CONTRACT TOWER SERVICE AWARD NOMINEES THE AWARD WILL BE PRESENTED JULY 29

Hartford-Brainard Airport FCT, Hartford, Conn.

The Hartford-Brainard Airport (Conn.) federal contract tower, run by Midwest Air Traffic Control Inc., won the company's 2007 Facility of the Year award. One staff member at the tower also was awarded the 2007 controller of the year award. The airport hosted the 2007 Airplane Owners and Pilots Association annual convention where over a three-day period the tower handled more than 1,000 airplanes. The tower handles 86,638 normal operations a year, and in 2007 worked effectively during a major ramp and helipad construction project.

Westfield-Barnes Airport ATCT, Westfield, Mass.

The Westfield-Barnes (Mass.) Airport air traffic control tower run by Midwest ATC Inc., averages between 60,000 and 65,000 operations annually. Over the past 778,000 aircraft operations, since 1996, there have been no operational errors. The airport is home to 150 aircraft,

including the 104th Massachusetts Air National Guard Fighter Wing and the 226th Massachusetts Army National Guard Helicopter Unit. When the Air National Guard upgraded its runway arresting gear cabling, for a month the tower continuously reminded arriving and departing traffic of runway thresholds and available runway length.

Waterbury-Oxford Airport FCT, Oxford, Conn.

The Waterbury-Oxford (Conn.) Airport federal contract tower run by Midwest Air Traffic Control Inc., has never had an operational error or deviation. In 2006 the tower earned the Facility Excellence Award for superior performance from Midwest ATC Inc. The tower first opened in April, 2002 and since that time the tower has seen a twofold increase in the amount of jets at the airport. In 2007 the tower coordinated the relocation of many of the ramp-based planes as a freak hailstorm passed over the airport, saving owners millions in damages.

Phoenix Goodyear FAA Tower, Goodyear, Ariz.

The Phoenix Goodyear, Ariz., Airport contract tower is operated by Serco Management Services Inc. and is the busiest single runway contract tower in the nation with 188,136 operations in 2007. The runway is the fourth busiest single runway operation in the national airspace system. The airport was named the 2008 Arizona Airport of the Year by the Arizona Department of Transportation Aeronautics Division. Tenants of the airport regularly bring in 747s and regional jets for maintenance. In 2007 the tower received six letters of appreciation and nine letters of commendation.

Lawrence J. Timmerman Airport, Milwaukee, Wis.

The Lawrence J. Timmerman Airport air traffic control tower in Milwaukee, Wis., has maintained a perfect safety record during airfield and system renovation over the past two years. Each year, the airfield is the staging ground for promotional aircraft like the Red Baron Pizza stunt flying team and the Goodyear blimp. The airport also serves as the reliever for the largest airport in the state, Mitchell International. The airport recently had a FDIO system installed that allows the tower to receive flight plan information from the National Airspace System.

Ormond Beach FCT, Ormond Beach, Fla.

The Ormond Beach, Fla., FCT is operated by Robinson Aviation and was commissioned into the contract tower program Sept. 15, 2004. Since that time, the FCT has not recorded a single operational error. The tower is active in creating a noise mitigation program and has invited members of neighboring homeowner associations to visit the tower and better understand airport operations. In 2007 the tower handled 145,924 operations and 9,374 instrument operations.

Stinson Municipal Tower, San Antonio, Texas

The Stinson, Texas, Municipal Airport contract tower is operated by Robinson Aviation and since 2004 has completed 500,000 flight operations with no operational errors. Stinson is the reliever airport for San Antonio International, and in 2003 the airport won the Texas Reliever Airport of the Year award, presented by the Texas Department of Transportation Aviation Division. Every

April, the tower participates in a "Safer Skies Over San Antonio" safety briefing. During the 2008 NCAA Final Four, the tower extended its operating hours to accommodate the traffic increase.

Cincinnati Municipal , Lunken FCT, Cincinnati, Ohio

The Cincinnati, Ohio, Municipal Airport, Lunken FCT is operated by Midwest ATC Inc. and has provided error-free air traffic control service since 1996. The tower does a random review of tape recordings to find operational errors that took place but were not reported and has never found a non-reported incident. Cincinnati Municipal Airport is the reliever airport for Cincinnati Northern Kentucky International. Tower personnel participated in "Lunken Airport Days" providing an air traffic control displays and answering questions.

Lihue FAA Contract Tower, Lihue, Hawaii

The Lihue, Hawaii, contract tower is operated by Airservices Pacific, a branch of Airservices Australia. The tower has a large number of helicopter movements, and in 2007 had 43,492 air taxi helicopter operations. In 2006, because of heavy traffic, it was requested that the tower stay open an additional hour and staff was increased to meet this demand. The tower has remained error-free throughout its current contract. The tower works with the U.S. Department of Agriculture to minimize bird strikes and has been known to hold air traffic so the endangered state bird could be dispersed from the runway.

LNS Air Traffic Control Tower, Lancaster, Pa.

The LNS air traffic control tower in Lancaster Pa., is operated by Midwest ATC Inc., and has not had any operational errors or operational deviations since becoming a contract tower in October 1999. The tower has more than 100,000 operations a year and created a pilot's guide to assist visiting and student pilots with operating safely. A 2007 company audit revealed that morale was "excellent." The tower also created effective surface error and runway incursion prevention plans, and participates in FAA safety seminars on a regular basis.

(continued on page 9)

FAA Contract Tower List (as of July 1, 2008)

240 TOWERS AS OF JULY 1, 2008. TOWERS MARKED WITH AN ASTERISK ARE PART OF THE COST-SHARING PROGRAM

AIRPORT NAME	STATE	AIRPORT NAME	STATE
Bethel	AK	Gainesville	FL
Kenai Municipal	AK	Hollywood	FL
King Salmon	AK	Craig (Jacksonville)	FL
Kodiak	AK	Key West	FL
Dothan	AL	Kissimmee	FL
Brookley (Mobile)	AL	Lakeland Municipal	FL
Tuscaloosa Regional	AL	Leesburg International	FL
Fayetteville	AR	Melbourne	FL
Northwest Arkansas Regional	AR	Naples	FL
*Rogers Municipal-Carter Field	AR	New Smyrna Beach Mun.	FL
*Springdale	AR	Opa Locka (Miami)	FL
Texarkana Mun./Webb Field	AR	Ormond Beach Mun.	FL
Chandler	AZ	Page Field	FL
Flagstaff Pulliam	AZ	Panama City/Bay Co.	FL
Glendale	AZ	Pompano Beach	FL
Goodyear (Phoenix)	AZ	St. Augustine	FL
Laughlin/Bullhead City	AZ	Stuart/Witham	FL
Mesa/Williams Gateway	AZ	Titusville/Cocoa	FL
Ryan (Tucson)	AZ	Athens Municipal	GA
Castle	CA	Fulton County	GA
Chico	CA	Gwinnett County	GA
Fullerton	CA	Macon	GA
Hawthorne	CA	McCollum	GA
Mather (Sacramento)	CA	SW Georgia/Albany-Dougherty	GA
Modesto	CA	Valdosta Regional	GA
Oxnard	CA	Agana	Guam
Palmdale	CA	Kalaeloa	HI
Ramona Airport	CA	Kona/Keahole	HI
Redding Municipal	CA	Lihue	HI
Riverside	CA	Molokai	HI
Sacramento Executive	CA	Dubuque	IA
Salinas Municipal	CA	Friedman Memorial (Hailey)	ID
San Carlos	CA	Idaho Falls	ID
Brown Field (San Diego)	CA	Lewiston-Nez Perce Co.	ID
San Luis Obispo	CA	Pocatello Municipal	ID
Santa Maria	CA	Bloomington/Normal	IL
Vandenberg Air Force Base	CA	Decatur	IL
Victorville	CA	St. Louis Regional	IL
Whiteman (Los Angeles)	CA	So. Illinois/Carbondale	IL
William J. Fox (Lancaster)	CA	Waukegan Regional	IL
Eagle County	CO	*Williamson County (Marion)	IL
Front Range	CO	Bloomington	IN
Grand Junction	CO	Columbus Municipal	IN
Bridgeport	CT	Gary Regional	IN
Danbury	CT	*Muncie/Delaware County	IN
New London (Groton)	CT	Forbes Field (Topeka)	KS
Brainard (Hartford)	CT	*Garden City	KS
Tweed-New Haven	CT	Hutchinson Mun.	KS
Waterbury/Oxford	CT	Johnson Co. Exec.	KS
Albert Whitted (St. Petersburg)	FL	Philip Billard Mun. (Topeka)	KS
Boca Raton	FL	Manhattan	KS
Cecil Field (Jacksonville)	FL	New Century Air Center (Olathe)	KS

AIRPORT NAME	STATE	AIRPORT NAME	STATE
Salina Municipal	KS	Santa Fe Co. Mun.	NM
Barkley Regional (Paducah)	KY	Henderson (Las Vegas)	NV
Owensboro/Daviess Co.	KY	Tompkins County	NY
Acadiana Regional	LA	Niagara Falls	NY
Alexandria	LA	Oneida County	NY
Chennault	LA	Stewart	NY
Houma	LA	Bolton Field (Columbus)	OH
Shreveport Downtown	LA	Burke Lakefront (Cleveland)	OH
Barnes Municipal	MA	Cuyahoga County (Cleveland)	OH
Beverly	MA	Lunken Mun. (Cincinnati)	OH
Hyannis	MA	Ohio State University	OH
Lawrence	MA	*Ardmore Municipal	OK
Martha's Vineyard	MA	Enid Woodring Mun.	OK
New Bedford	MA	Lawton-Ft. Sill Regional	OK
Norwood	MA	Univ. of Oklahoma/Westheimer	OK
Worcester	MA	Stillwater	OK
Easton	MD	Wiley Post	OK
Martin State (Baltimore)	MD	Klamath Falls	OR
Washington Co. (Hagerstown)	MD	McNary Field (Salem)	OR
Salisbury-Wicomico	MD	Medford	OR
Battle Creek	MI	Pendleton	OR
Detroit City	MI	Redmond	OR
Sawyer	MI	Troutdale (Portland)	OR
*Jackson	MI	Capital City (Harrisburg)	PA
Anoka (Minneapolis)	MN	Lancaster	PA
St. Cloud Regional	MN	Latrobe	PA
Columbia	MO	*Williamsport/Lycoming Co.	PA
*Jefferson City	MO	Isla Grande	Puerto Rico
*Joplin Regional	MO	Rafael Hernandez Airport	Puerto Rico
Rosecrans Mem'l (St. Joseph)	MO	Greenville Donaldson Center	SC
Saipan International	MP	Grand Strand/Myrtle Beach	SC
Golden Triangle Regional	MS	Greenville Downtown	SC
Greenville Municipal	MS	Hilton Head Airport	SC
Hawkins Field (Jackson)	MS	Rapid City Regional	SD
Meridian/Key Field	MS	Millington	TN
Olive Branch	MS	Smyrna	TN
Stennis International Airport	MS	McKeller-Sipes (Jackson)	TN
Tupelo Regional	MS	Arlington Municipal	TX
Gallatin Field (Bozeman)	MT	Brownsville Int'l	TX
Kalispell	MT	Denton Municipal	TX
Missoula	MT	Easterwood	TX
Concord	NC	*Fort Worth-Spinks	TX
Kinston	NC	Galveston	TX
New Bern	NC	Georgetown	TX
Smith Reynolds (Win.-Salem)	NC	*Grand Prairie	TX
Hickory Regional	NC	Laredo International	TX
Minot	ND	McAllen	TX
*Central Neb. (Grand Island)	NE	McKinney Municipal	TX
Boire Field (Nashua)	NH	Redbird	TX
Lebanon Municipal	NH	Rio Grande Valley (Harlingen)	TX
Trenton	NJ	San Angelo	TX
Farmington Municipal	NM	Stinson Municipal (San Antonio)	TX
*Lea County/Hobbs	NM	Sugar Land	TX

AIRPORT NAME STATE

Tyler	TX
Victoria	TX
Waco TSTC	TX
Ogden-Hinckley	UT
Provo Municipal	UT
Charlottesville-Albemarle	VA
Lynchburg	VA
Henry E. Rohlsen (St. Croix)	Virgin Islands
Bellingham Int'l	WA
Felts Field (Spokane)	WA
Olympia	WA
Renton	WA
Tacoma Narrows	WA
*Walla Walla Regional	WA
Yakima	WA

AIRPORT NAME STATE

Appleton	WI
Central Wisconsin	WI
Chippewa Valley	WI
Kenosha Municipal	WI
Lacrosse	WI
Rock County (Janesville)	WI
Timmerman (Milwaukee)	WI
Waukesha County Airport	WI
Wittman Regional (Oshkosh)	WI
Greenbrier Valley	WV
*Morgantown	WV
Parkersburg	WV
Wheeling Ohio Co.	WV
Cheyenne	WY
Jackson Hole	WY

CONTRACT TOWER ASSOCIATION REACHES 183 MEMBERS

USCTA membership has reached 183 airports and companies with the addition of eight new members.

The newest association members are: Martha's Vineyard Airport (Mass.); Branson Airport (Mo.); Klamath Falls Airport (Ore.); Laughlin/Bullhead International Airport (Ariz.); Manhattan Regional Airport (Kan.); the State of Maryland; Oklahoma Airport Operators Association; and Wolen, LLC.

Members of USCTA are: the State of Maryland, Hawaii Department of Transportation, South Carolina Division of Aeronautics, Dothan Airport (Ala.), Mobile Downtown Airport (Ala.), Tuscaloosa Regional Airport (Ala.), City of Phoenix Aviation Department (Ariz.), Chandler Municipal Airport (Ariz.), Mesa/Williams Gateway (Ariz.), Flagstaff (Ariz.) Laughlin/Bullhead International Airport (Ariz.), Pulliam Airport (Ariz.), Tucson (Ariz.) Airport Authority, Northwest Arkansas Regional Airport, Fayetteville Drake Field (Ark.), Texarkana Regional Airport (Ark.), Marana Regional Airport (Ariz.), Castle Airport (Calif.), San Luis Obispo County Airport (Calif.), Modesto City-County Airport (Calif.), Los Angeles County Aviation Division (Calif.), Redding (Calif.) Municipal Airport, Salinas Municipal Airport (Calif.), Santa Maria Public Airport District (Calif.), Southern California Logistics Airport; Ventura County Department of Airports (Calif.); Front Range Airport (Colo.), Greeley-Weld County Airport (Colo.), Grand Junction Walker Field Airport (Colo.), Boca Raton Airport (Fla.), Gainesville Regional Airport (Fla.), Jacksonville/Craig and Cecil Field (Fla.) Airports, Kissimmee (Fla.), Martin County Stuart/Whitham Airport (Fla.), Naples Municipal Airport (Fla.), New Smyrna Beach Municipal Airport (Fla.), Titusville-Cocoa

Airport (Fla.), Page Field (Fla.), Lakeland (Fla.) Linder Regional Airport, St. Augustine Airport (Fla.), Valdosta Regional Airport (Ga.), Cobb County McCollum Airport (Ga.), Gwinnett County Airport (Ga.), Friedman Memorial Airport (Idaho), Idaho Falls Regional Airport (Idaho), Pocatello Regional Airport (Idaho), Lewiston-Nez Perce County Regional Airport (Idaho), Decatur (Ill.), Southern Illinois Airport, St. Louis Regional Airport (Ill.), Waukegan Regional Airport (Ill.), Williamson County Regional Airport (Ill.), Monroe County Airport (Ind.), Delaware County Airport (Muncie, Ind.), Columbus Municipal Airport (Ind.), Gary/Chicago International Airport (Ind.), Dubuque Regional Airport (Iowa), Johnson County Municipal Airport (Kan.), Manhattan Regional Airport (Kan.) Manhattan Regional Airport (Kan.), Metro Topeka Airport Authority (Kan.), Salina Municipal Airport (Kan.), Garden City Regional Airport (Kan.), Paducah Airport (Ky.), Alexandria International Airport (La.), Chennault International Airport (La.), Houma-Terrebonne Airport (La.), Shreveport Airport Authority (La.), Easton Airport (Md.), Frederick Municipal Airport (Md.), Hagerstown Regional Airport (Md.), Salisbury-Ocean City Wicomico (Md.) Regional Airport, Martin State Airport (Md.), Beverly Municipal Airport (Mass.); Martha's Vineyard Airport (Mass.); Westfield-Barnes Municipal (Mass.), Worcester Regional Airport (Mass.), Metropolitan Airports Commission (Minn.), St. Cloud Regional Airport (Minn.), Coleman A. Young International Airport (Mich.), W.K. Kellogg Airport (Mich.), Sawyer International Airport (Mich.), Golden Triangle (Miss.), Jackson Municipal (Miss.), Meridian Regional Airport (Miss.), Olive Branch Municipal Airport (Miss.), Stennis International Airport (Miss.), Tupelo Regional Airport (Miss.), Branson Airport (Mo.), Columbia Regional Airport (Mo.),

(continued on page 9)

(continued from page 6)

Gary/Chicago Tower, Gary, Ind.

The Gary/Chicago, Ind. air traffic control tower is operated by Midwest ATC Inc. and has had 31,000 operational hours without an operational error or deviation. In the past year the airport has seen five major construction projects and had zero runway incursions by construction crews of support personnel. The tower crew supports the Chicago Air and Water Show, as well as the Gary Air Show with limited personnel. The tower also helped create an aviation safety seminar program that staff presents around the country.

Provo Air Traffic Control Tower, Provo Utah

The Provo, Utah, air traffic control tower is operated by Serco Management Services Inc. and has been in the federal contract tower program since 2005. The airport had 133,208 operations in 2007 without any operational errors or deviations. Provo Airport is the second busiest public airport in the state. To alleviate congestion, the tower developed a departure and arrival procedure for helicopters to avoid the flow of fixed wing traffic. The

(continued from page 8)

Joplin Regional Airport (Mo.), Jefferson City Memorial Airport (Mo.), Rosecrans Memorial Airport (Mo.), Glacier Park International (Mont.), Gallatin Field (Mont.), Central Nebraska Regional Airport, Henderson Executive Airport (Nev.), Nashua (N.H.) Airport Authority, Trenton-Mercer Airport (N.J.), Lea County Airports (N.M.), Albuquerque Double Eagle II Airport (N.M.), Stewart International Airport (N.Y.), Concord Regional Airport (N.C.), Craven Regional Airport (N.C.), Hickory Regional Airport (N.C.), Kinston Regional Airport (North Carolina), Winston-Salem Smith Reynolds Airport (N.C.), Cleveland Bolton Field (Ohio), Cleveland Burke Lakefront Airport (Ohio), Cincinnati Lunken Field (Ohio), Ohio State University Airport (Ohio), Ardmore Municipal Airport (Okla.), Max Westheimer Field (Okla.), Stillwater Municipal Airport (Okla.), Lawton-St. Sill Regional Airport (Okla.), Wiley Post Airport (Okla.), Eastern Oregon Regional Airport, Klamath Falls Airport (Ore.), Redmond Municipal Airport (Ore.), Rogue Valley-Medford International Airport (Ore.), Southwest Oregon Regional Airport, Arnold Palmer Regional Airport (Latrobe, Pa.), Capital City Airport (Pa.), University Park Airport (Pa.), Donaldson Center (S.C.), Greenville Downtown Airport (S.C.), Rapid City Regional Airport (S.D.), Millington Municipal

tower has provided documentation to airport staff in the effort to gain radar coverage in the Utah valley.

Friedman Memorial Tower, Hailey, Idaho

The Friedman, Idaho Memorial Tower is operated by Serco Management Services Inc. and has been federally contracted since 1997. In 2007 the airport had a record-breaking number of fire aircraft operations during the summer. The tower maintained the airport's operational capability while a wildfire burned 60,000 acres, 12 miles north of the airport. In the winter the airport had snowfall that exceeded 14 feet. The airport has an aggressive noise abatement program.

Hutchinson FAA Contract Tower, Hutchinson, Kan.

The Hutchinson, Kan., FAA contract tower, run by Midwest ATC Inc., has controlled 250,00 operations utilizing 370,000 man-hours with no operational errors. During its safety audit the tower received a perfect score. The airport held a successful Comanche and Short Wing Piper fly-in and was selected by Cirrus Aircraft Corp. as a new distribution and training center.

Airport (Tenn.), Jackson Madison County Airport (Tenn.), Smyrna Municipal Airport (Tenn.), Arlington Municipal Airport (Texas), Denton Municipal (Texas), Galveston Municipal Airport (Texas), Laredo International Airport (Texas), Harlingen Valley International (Texas), Brownsville/South Padre Island International (Texas), Lone Star Executive Airport (Texas), Grayson County Airport (Texas), Collin County Regional (Texas), City of Ft. Worth (Texas), San Angelo Regional Airport (Texas), San Antonio Stinson Municipal Airport (Texas), Charlottesville-Albemarle Airport (Va.), Lynchburg Regional Airport (Va.), Spokane Felts Field (Wash.), Bellingham International Airport (Wash.), Olympia Airport (Wash.), Greenbrier Valley Airport (W.Va.), Chippewa Valley Regional Airport (Wis.), Kenosha Regional Airport (Wis.), Milwaukee Timmerman (Wis.) Airport, LaCrosse Municipal (Wis.), Central Wisconsin Airport (Wis.), Waukesha County Airport (Wis.), Cheyenne Airport (Wyo.), Jackson Hole Airport (Wyo.), Oklahoma Airport Operators Association, L-3 Communications ILEX systems Inc., Lockheed Martin TSS, Marsh USA, Midwest Air Traffic Control Services Inc., Quadrex Associates, Robinson Aviation (RVA), Serco Management Services, SolaCom Technologies, Washington Consulting Group, AJT& Associates, Sensis Corp., Dynamic Science, Inc., CTBXaviation, Wolen LLC, and AirServices Pacific.

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